

12 September 2026

LETTER OF REFERENCE

YOSEF NAABID

To whom it may concern,

This letter is my reference for Yosef Naabid, who worked at Meridia Softworks as systems and infrastructure administrator from November 2025 to September 2026, reporting to me.

In that time Yosef:

- Isolated our twenty-odd services into Docker containers on a single host, each with CPU and memory limits and automatic restart through systemd, so one service cannot drag down the rest
- Removed administrative access from the public internet. The only way in became a WireGuard tunnel terminated on the MikroTik router itself, with CrowdSec and nftables blocking the rest
- Held a ten-minute recovery objective on the production PostgreSQL database, verified every month by a full restore into an isolated environment against a written procedure
- Cut failure detection across those services to under sixty seconds with Prometheus and Alertmanager, and took the person out of most recoveries by restarting through systemd and escalating only when a restart did not hold
- Codified the whole environment in Ansible, Bash and Git, so a bare host rebuilds in about fifteen minutes with no step left that depends on undocumented knowledge or on one machine

When we moved production to a dedicated server, the new host came from that same definition, the cutover fitted in a single window and no client saw an interruption.

I recommend Yosef Naabid for employment. Yosef is methodical and straightforward about what is working and what is not, and would be an asset to any team running production infrastructure.

For any further information please contact me at contact@meridiasoftworks.com.

Kind regards,

Jürgen Hoffmann

Founder, Meridia Softworks